

Online Systems

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## Introduction

As Cumbria's largest independent communications provider, we've been using our brains providing solutions to help businesses thrive for over 25 years now and our exceptional service and friendly, personal approach sits at the heart of everything we do.

We have great partnerships with the world's leading suppliers of voice and data technology and everything we offer is rigorously tried and tested by our tech team to make sure it reaches our high standards. If we wouldn't use it – we don't sell it – it's as simple as that.

Rather than sell you something off the shelf, we'll listen to how you work and help find clever, innovative ways to make your business run more efficiently and make savings where possible. Making light work of special requests comes as standard to us.

We started trading in Carlisle in 1992 with only two members of staff; today we have a team of over 50 people. No matter how much we grow, our personal, friendly approach will always remain at the heart of what we do, which is why we've retained so many of the customers who've been with us from the very beginning.

## Capabilities

Whether it is as simple as making sure that when you pick up the phone on your desk, it works the way you want it to or fully integrating your data and calls across multiple sites in a converged, hosted system that saves you money and unlocks smart new ways to do business – we're here to help

We create tailored business phone systems for everyone from sole traders working from home, to large organisations with thousands of phone connections across multiple sites. We'll set up technology that does exactly what you need it to, so you can get on with growing your business.

As an Online Systems customer, you'll get your own dedicated Account Manager, devoted to looking after your business. They'll become an extension of your team – someone you can trust, who'll always go the extra mile to make sure you have the best possible experience.

Your Account Manager will be backed by a team of innovative and experienced technical whizzes and kindly customer service gurus who'll make it their business to help yours.

## Services

- Telephones - Business phone systems that fit your set-up perfectly.
- Internet / WiFi - Reliable, high-performance data connectivity for every business size.
- Mobiles - Business mobiles, working as they're meant to.
- ICT- Your IT and comms working brilliantly together.
- Online Concierge - Make us a part of your team.

## **We're here looking for:**

We're looking to develop new business relationships and grow our network with likeminded businesses and professionals across the country, who value efficient communication solutions.

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